

DIGITAL SERVICE

# Building Teams That Last

[CDSO Toolkit](#) → Facilitation Tools

## Building Digital Service Teams That Last

At the April 2024 in-person CDSO convening, the DSN hosted a conversation about building teams that last and focused on three key steps – hiring, retaining talent, and upskilling. On teams big and small, and at all levels of government, shared challenges surfaced during the discussion. The DSN will continue our work to showcase the different approaches and tactics that digital service teams are using to address these challenges.



